

# Swift-Cor Aerospace's Need For Professional IT Management Was Fulfilled By Accent Computer Solutions

## CASE STUDY



Sam Longo, CEO

*"As we grew, it became obvious our guys couldn't keep up and we needed more professional help."*

- Sam Longo, CEO, Swift-Cor Aerospace

## Easing Into Accent

Before coming to Accent Computer Solutions, Swift-Cor relied on their in-house IT department for their technical support needs. However, as the company grew, they discovered their IT staff could no longer keep up with the growing complexity of the job. They wanted to implement a new ERP system, Epicor, to maximize productivity in every area of their organization, but first needed to update their infrastructure. So they began using Accent in stages, slowly easing into depending fully on Accent's expertise. Swift-Cor made the full switch to relying on Accent after seeing all they could accomplish by relying on a team of professionals.

*"They've provided an amazing amount of knowledge that no in-house IT staff could provide."*



## About Swift-Cor Aerospace

Swift-Cor Aerospace is an aerospace structural component manufacturer. Their clients are from both the commercial and military industries across the United States. They have served the aerospace industry for more than 50 years.

Swift-Cor focuses on producing complex structures and components for almost every aerospace platform. Some of the area's they focus are: commercial jets, regional and business aircrafts, military aircrafts and vehicles, and helicopters for both civil and military use.

**Location:** Gardena, CA

**Website:** [www.SwiftCor-Aerospace.com](http://www.SwiftCor-Aerospace.com)

## A Knowledgeable, Cost-Effective Team

Swift-Cor quickly found that the depth of knowledge provided by Accent simply couldn't be matched. Accent also provided the around the clock monitoring and service they simply could not get with their employees. "Employees need time off for holidays, weekends, illnesses, and vacations, but with Accent, there's none of that - They're always there for us," says Longo. Swift-Cor's management was happy to discover they could get all of these extra benefits for around the same cost as having the in-house IT employees.

*"We're not dependant on any one person anymore. With Accent as our IT team, there is no sick or vacation time off - We have full time coverage and that is a must-have for us."*

## No Down Time

Using Accent has allowed Swift-Cor to continue working while switching over their systems and implementing their ERP system. Before coming to Accent, switching hardware and systems would have meant downtime for their company, but Accent has been able to implement the switch with minimal issues.

*"We thought the implementation of Epicor was going to be an outrageously difficult transition for us, but as far as our hardware and infrastructure needs are concerned, it has been just amazing. We had virtually no issues whatsoever and that has been a great relief."*

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