

Hicks & Williams, LLP Knows Their IT is in Expert Hands with Accent Computer Solutions

CASE STUDY

"You won't find a better place to have your technology issues resolved than Accent Computer Solutions."

- Brent Hicks, Partner, Hicks & Williams, LLP



Brent Hicks, CPA
Partner



About Hicks & Williams LLP

Hicks & Williams, LLP is a CPA firm that serves both individuals and businesses. They specialize in financial statements, including audits, reviews and compilations, tax services, including planning and compliance, and offers an industry specialty in agricultural and dairy operations. They represent clients in California and across the mid-west.

Hicks & Williams focuses on providing personal attention and service to every client.

Location: Ontario, CA

Website: www.hw-cpas.com

"They understand the needs of a CPA firm."

Hicks and Williams interviewed several IT firms before choosing Accent Computer Solutions and Partner Brent Hicks stated, "Other IT firms we interviewed only knew about 60% of what we wanted them to do for us and I can't afford for my IT to only work 60% of the time, so we went with Accent. They understand the needs of a CPA firm."

Hicks and Williams knew they would find excellent support in the people at Accent when they began setting up their firm. The knowledgeable support staff at Accent helped the CPA firm decide on a technology plan that best fit their needs.

Through Accent, Hicks and Williams was able to bundle their hardware and software into one project. Combined with a full IT support program, all of their IT needs are covered.

"Accent has very talented and knowledgeable people."

Expert Knowledge

Accent brings up-to-date software knowledge and a relationship with the proprietary software companies to the CPA firm. The CPA firm also makes use of "the cloud" by hosting their Exchange and uses virtual servers for a hybrid computing environment. They have found Accent's experience helpful in utilizing the system. Hicks and Williams trusts Accent with all of their hardware, software, and support and has been very satisfied with the results. "We're extremely happy and we've never had a failure."

Hicks and Williams has been especially happy with their relationship with the account management team at Accent. It is important to the firm to be able to sit down and put together an action plan and timeline. Hicks said Accent always "did what it took to get that done."

"Accent has beaten every deadline we've asked."

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